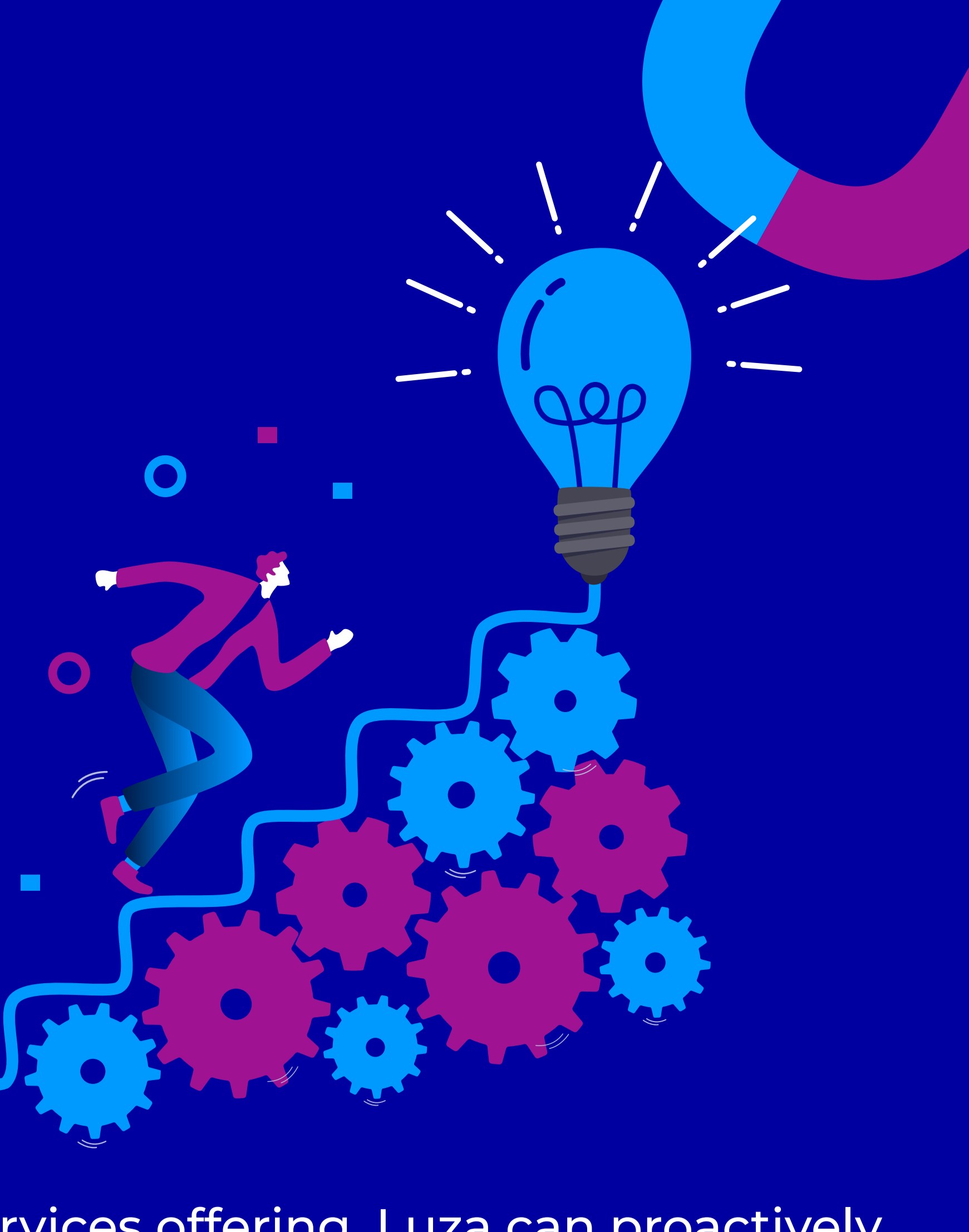


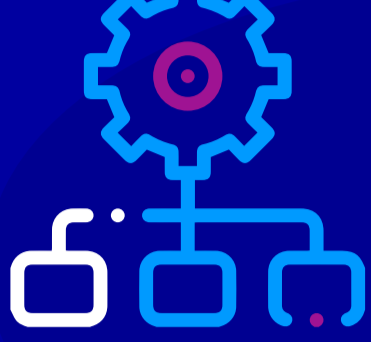


LUZA MANAGED SERVICES



With our Managed Services offering, Luza can proactively take care of the Microsoft apps of your company/ customer, including first-line, second-line and third-line support and training, ensuring high availability, optimized performance, and minimized disruptions, allowing your teams to focus on their core activities.

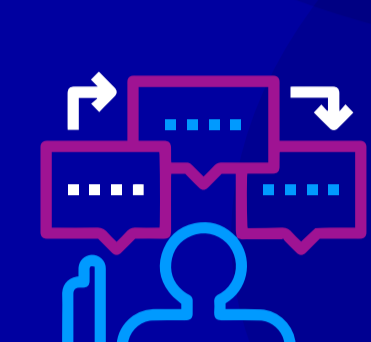
CORE SERVICES



Managed Services
Ongoing app management, including upgrades and custom development.



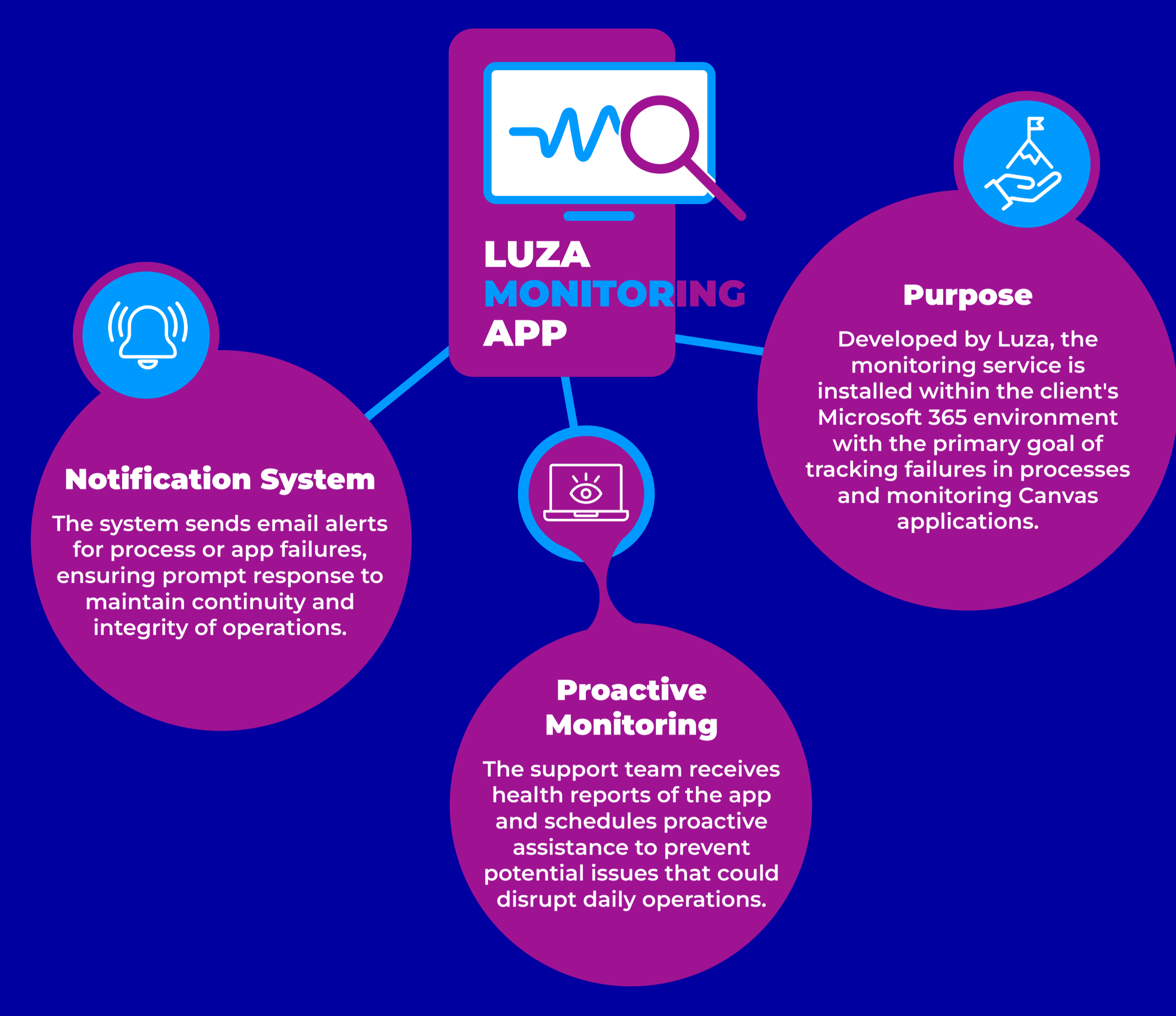
Incident Management
Rapid ticket handling and resolution with clear priority levels.



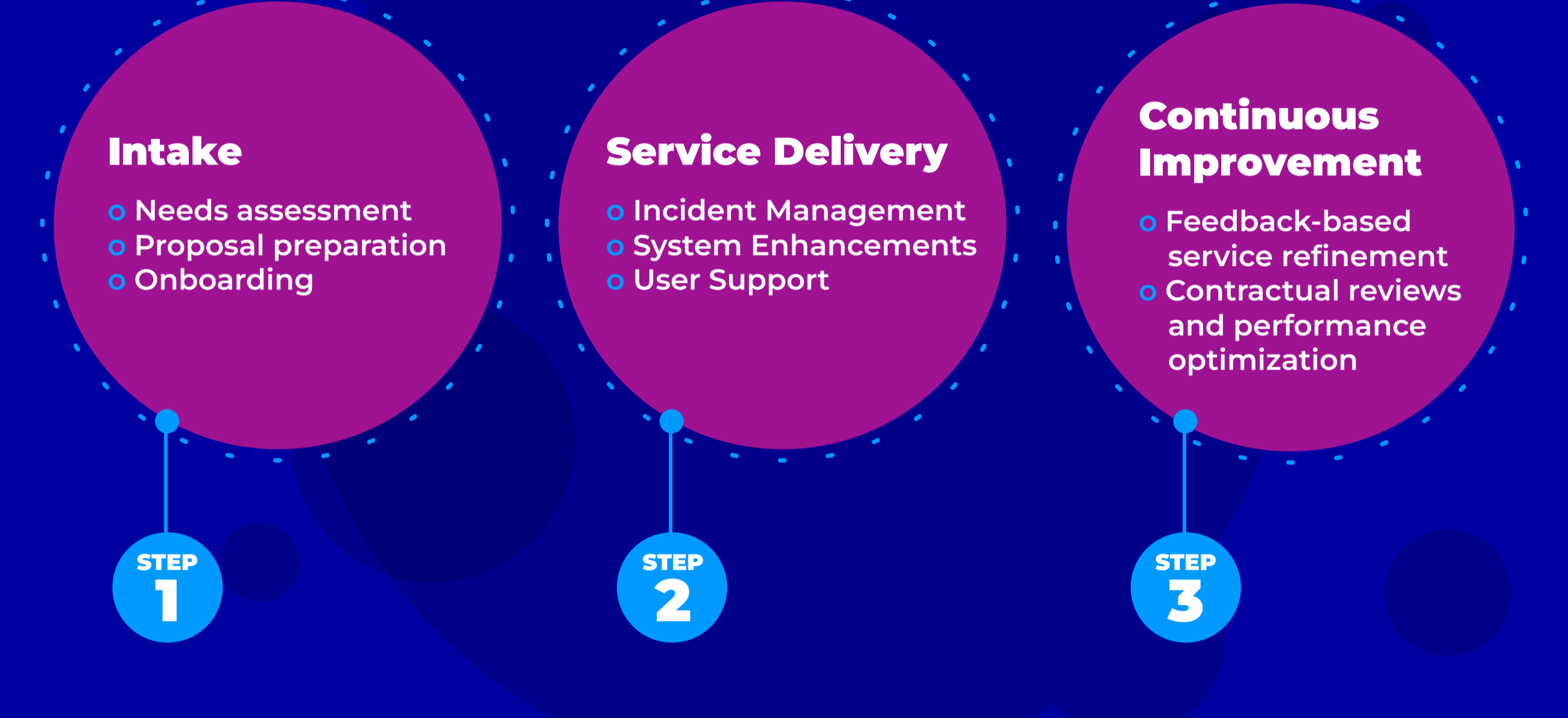
Change Requests
Adaptations and enhancements tailored to business needs.



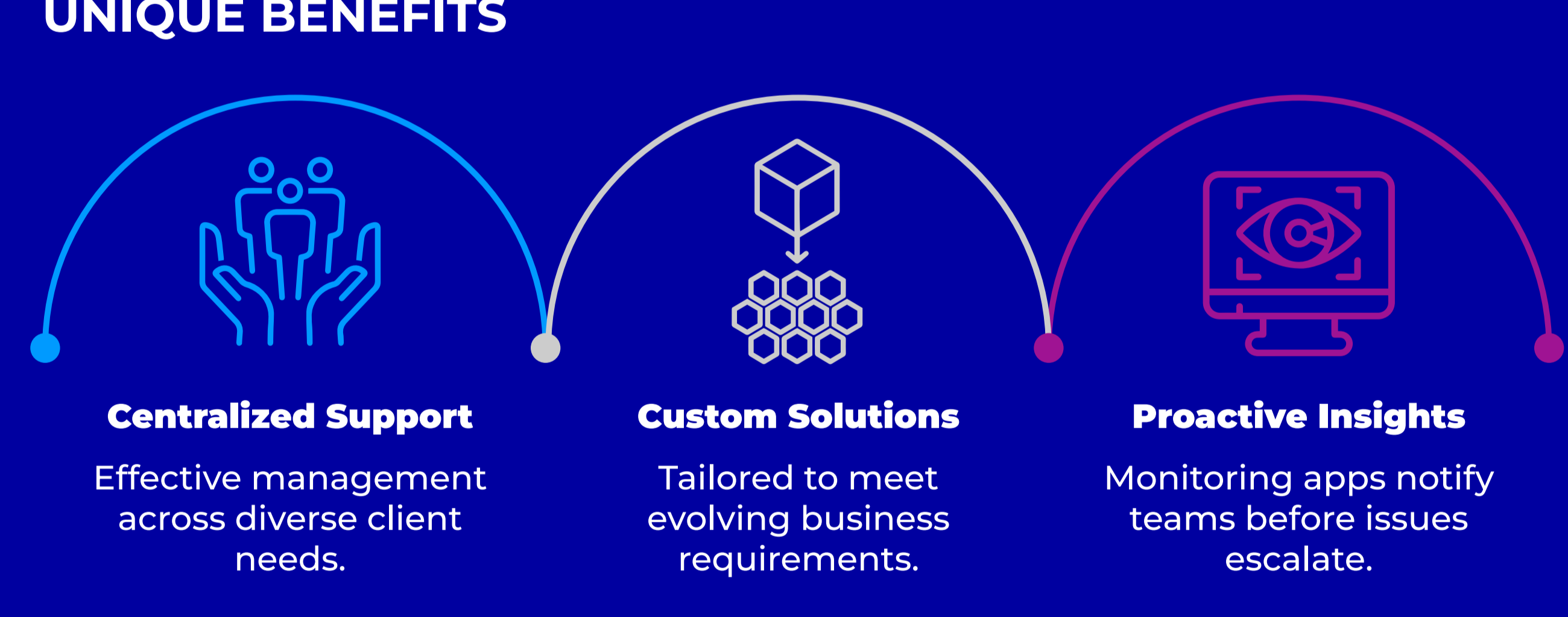
Proactive Monitoring
Luza's Monitoring App ensures the persistence of logs from the selected Power Apps.



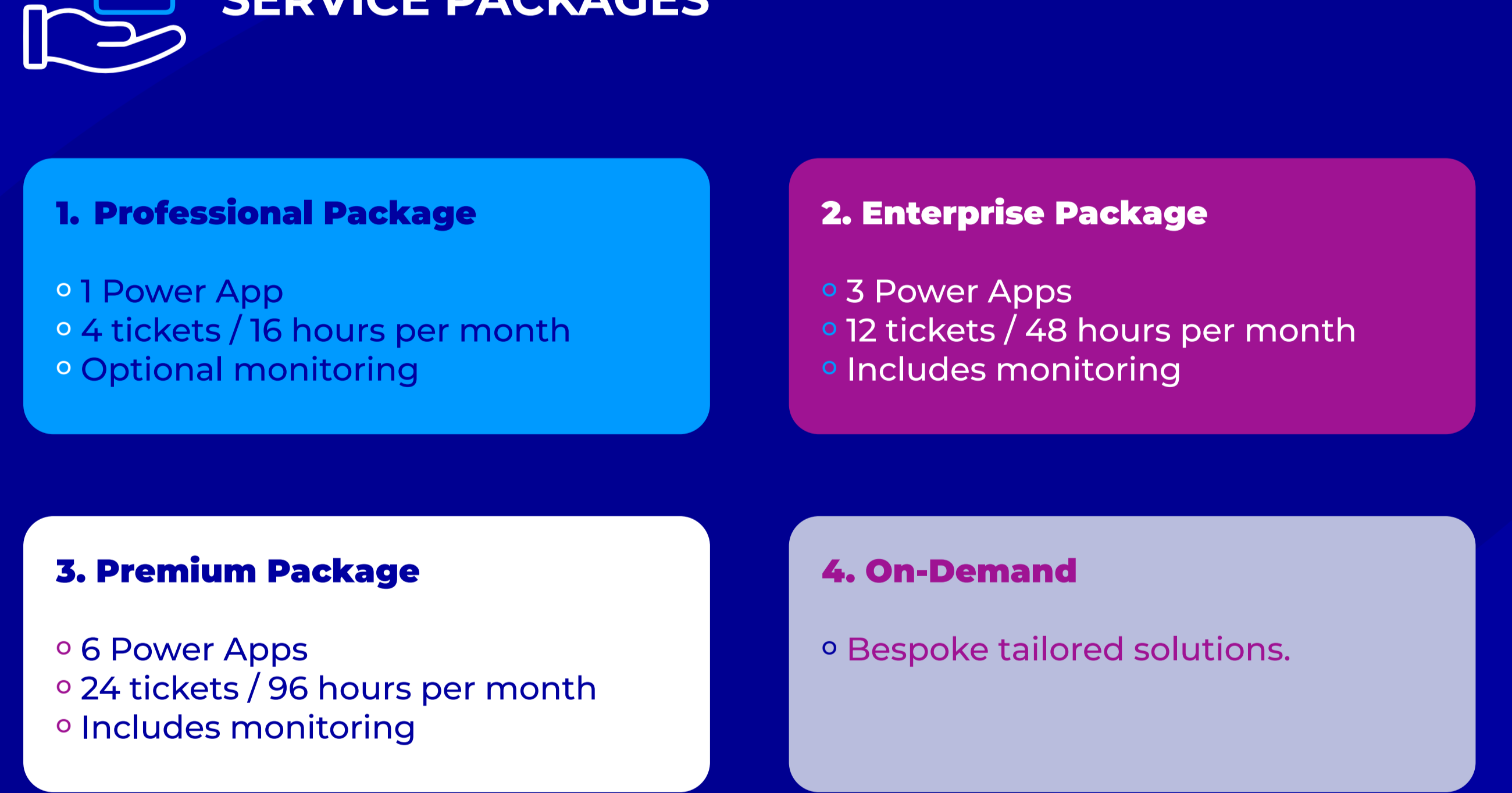
STRUCTURED APPROACH



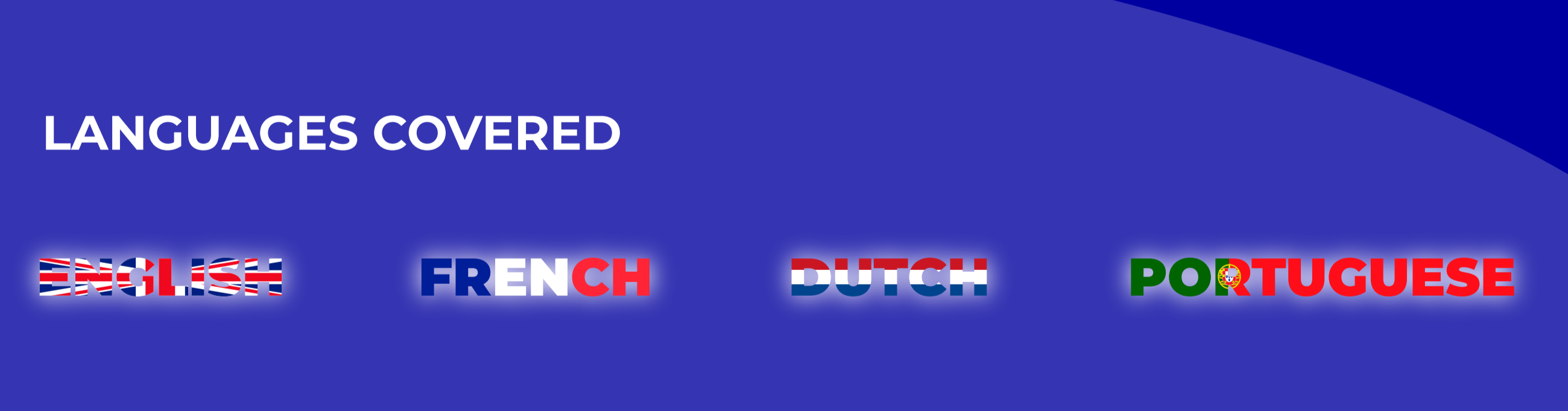
UNIQUE BENEFITS



SERVICE PACKAGES



LANGUAGES COVERED



SLA HIGHLIGHTS



Maintaining your Power Apps ensures they stay secure, efficient, and up-to-date. Regular maintenance helps prevent issues, improves performance, ensures compatibility with new technologies, and addresses security vulnerabilities. It also allows for the integration of new features, meeting evolving user needs and business goals.

Focus on what truly matters - your company's growth and innovation. Get in touch and discover why our Managed Services offering is your best ally.

We are always here for you!

luzatec.pt
 info@luzatec.pt

[linkedin.com/company/luza-tecnologia](https://www.linkedin.com/company/luza-tecnologia)
 [instagram.com/luza_tecnologia](https://www.instagram.com/luza_tecnologia)